

UNCLASSIFIED



PERSCO

(PERSONNEL SUPPORT FOR CONTINGENCY OPERATIONS)



36TH WING | ANDERSEN AIR FORCE BASE

UNCLASSIFIED

UNITED STATES AIR FORCE | PACIFIC AIR FORCES



Andersen AFB Leadership



COL. CHARLES D. COOLEY
WING COMMANDER



COL. BRANDON R. SHROYER
WING DEPUTY COMMANDER



CMSGT JEREMY J. SWISTAK
WING COMMAND CHIEF



ATTN: Logistics POC

Send contact info: ***Name, Rank, Phone Number, Email, Unit***
to: 36WG.IDRC@US.AF.MIL or call: +1 671-366-1300



PERSCO Functions

Total Force Accountability

- Strength Reporting, Casualty
- Daily Accountability
- Emergency Leave

Required In-Processing Documents:

- CED order
- Completed DAF 245 (Include lodging and contact #)

Out-Processing/Re-deploying:

- Send roster/manifest/XMAN with departure dates to IPR/PERSCO: 36fss.fsoxi@us.af.mil

Location: Bldg 17000, IDRC DSN: 366-2231 / 24/7 CELL: 671-688-2942

AAFB GENERAL ORDER #1

4. PROHIBITED ACTIVITIES: The following activities are prohibited at all times:

- a. **Abandoning Vehicles.** All vehicles registered to AAFB personnel and their families must be sold, lawfully transferred (to include giving a power of attorney to a willing recipient who agrees to accept full responsibility to properly dispose of the vehicle), other legal disposal (such as disposing at a junk yard/scrap yard), or shipped off Guam prior to official movement from Guam (e.g., PCS, separation from service, etc.). In addition to facing potential disciplinary action, violators may also be subject to financial liability for any costs incurred by the 36th Wing as a result of disposing abandoned vehicles.
- b. **Abandoning Pets.** All pets brought to or acquired while residing on Guam must depart the island with the owner or be lawfully transferred to another owner or local animal shelter prior to departure from Guam. Owners will ensure the proper registration, feeding, and oversight of animals in their care. Animal Abandonment is also a criminal violation of Guam Law (9 GCA §70.50) and Article 134, UCMJ (Animal Abuse – specifically includes animal abandonment). In addition to facing potential disciplinary action, violators may also be subject to financial liability for any costs incurred by the 36th Wing to remove abandoned pets from the base.
- c. **Use of Vape Pen Devices, Electronic Cigarettes, or Other Similar Smoking Products Belonging to Another Person (MILITARY PERSONNEL ONLY).** Borrowing vape pens or other similar devices increases health risks as devices may contain unlawful or unsafe substances. Military personnel are prohibited from using an electronic cigarette, vape pen device, or other similar product that belongs to another person.





Dining Facility

Magellan Dining Facility Dining Facility Hours of Operation:

MONDAY – FRIDAY

Breakfast: 0600 – 0800

Lunch: 1100 – 1300

Dinner: 1700 – 1900

Midnight Meal: 2300 – 0030

SATURDAY & SUNDAY

FEDERAL HOLIDAYS & FAMILY DAYS

Brunch: 0600 – 1200

Dinner: 1700 – 1900

Midnight Meal: 2300 – 0030

FLIGHT MEALS:

Must be placed NLT 2 hours prior to pickup. Cash-paying customers must pay at the time of pickup (USD only). ATM provided on site. Call upon arrival to building 25010.

If units wish to dine-in, please contact the DFAC immediately. Projected headcounts are required to ensure proper staffing and enough food is prepared.

If patron can access base, they are allowed to eat at the dining facility if they can pay with cash or card.

DSN: 315-366-5158 / Commercial 671-366-5158
315-366-2212 / Commercial 671-366-2212



36th Wing | Andersen Air Force Base

36 MDG KEY INFO



36TH WING | ANDERSEN AIR FORCE BASE



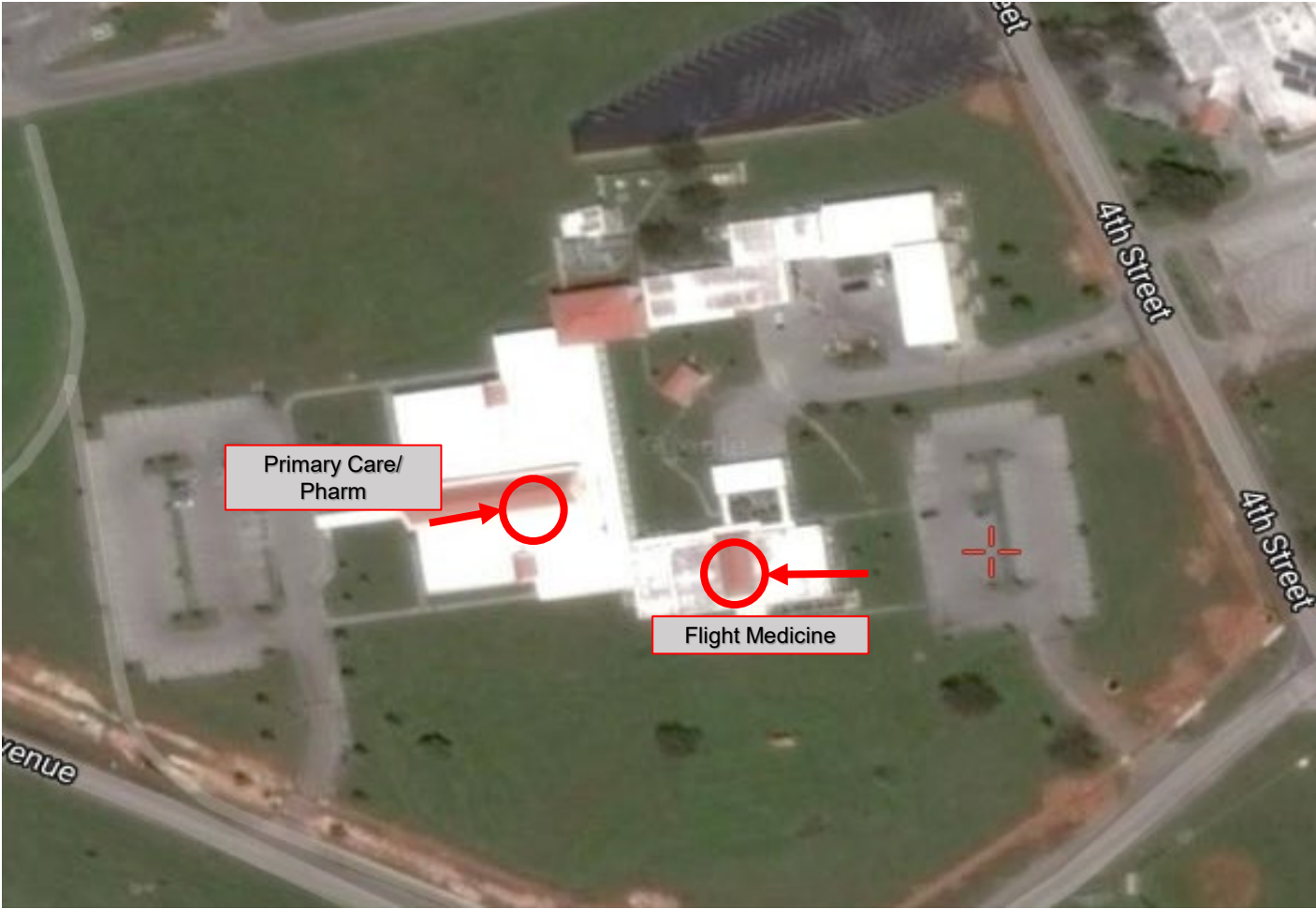
PUBLIC HEALTH

- **Protect Yourself**
 - **Wear PPE** (i.e. hearing protection)
 - **Wear insect repellent**
 - **Hydrate! Hydrate! Hydrate!**
 - Guam is hot/Humid
- **Notable Health Concerns**
 - **STIs** – AAFB averages 16 new cases a month
 - **Tuberculosis** - Active TB on Guam is **10x higher** than CONUS.
 - **Hepatitis B & C**
 - **Leptospirosis**
 - **Giardiasis**
- **Animals to Avoid**
 - **Hazardous marine life** (man o' war, etc.)
 - **Stray animals** (dogs/cats, etc.)
 - **Cane Toads**
 - **Brown tree snakes**





CLINIC LOCATION (Cont.)





Privileged Providers

- ICTB (Interfacility credentials transfer brief) from sending MTF
 - **Required** for practice at affiliate MTF (Andersen) including access to systems and ancillary services (lab, rad, pharmacy).
 - **Providers MUST contact primary Credentials Manager** to initiate ICTB application (provide copy of TDY orders to ensure correct dates)
 - **Providers MUST submit** ICTB application **two (2) weeks prior** to departure
 - Sending MTF notifies affiliate MTF:
 - Primary credentialing POC: maricel.b.gubatan.ctr@health.mil
 - Secondary POC: ashley.n.prothero.civ@health.mil
- Verification of ID form
- Medical ByLaws review/acknowledgement
- TDY in-processing checklist
- Level of care in field environment must be coordinated with fixed MTF/CC



Privileged Providers



Recap – Required Provider Documents



ICTB-Package



DoD CAC Card

The provider must have a current DoD CAC card that goes beyond the end date of deployment.



BLS a/o ACLS Card

The provider must have a current BLS card that goes beyond the end date of deployment.



Copy of Orders

The provider must always have a copy of their orders.



Copy of signed ICTB

The provider must have two copies of a signed ICTB, one to keep and one to provide to the duty location.



Copy of approved duty AFSC privileges & civilian privilege list

The provider must have two copies of approved duty AFSC privileges, one to keep and one to provide to the duty location.



POCs

Ms. Ashley Prothero (Credentials Manager Alternate)

- ashley.n.prothero.civ@health.mil
- DSN 366-3882

TSgt Welling, Brian (IDMT coordinator)

- brian.m.welling.mil@health.mil
- DSN 315-366-9020

Maj Vu, Lyndsey (SGP, Chief of Aerospace Medicine)

- lyndsey.vu.1@us.af.mil
- DSN 315-366-2043

Maj Jacob Bessler (SGH, Chief of Medical Staff)

- jacob.c.bessler.mil@health.mil
- DSN 315-366-6595



Clinic Reporting Procedures

Squadron Medical Elements (SME) will coordinate care with their members.

****Do not instruct members to report to the clinic without an appointment with their SME****

****SMEs will provide sick call for exercise participants only**

- **Ancillary services are available with a valid MHS Genesis encounter/order**
- **If not registered in MHS Genesis, present to the Tricare Office in the 36 MDG with the following information (required for mini-registration and correct characterization of apt type, prior to patient being seen at the clinic):**
 - Full Name
 - DOB
 - DODID Number, SSN, Foreign ID equivalent
 - Sex
 - Orders (CED, Foreign, TDY, etc)



Emergency Procedures

Island-Wide: Dial 911 specifiy if you are on-base or off-base

Ambulance services will take you to nearest medical facility, depending on severity:

Guam Regional Medical City

- 133 Route 3, Dededo, 96929, Guam
- (20-30 min drive from AAFB)

Naval Hospital Guam

- Bldg #50, Farenholt Ave, Tutuhan, 96910, Guam
- (40-50 min drive from AAFB)



Guam Urgent Care

CALL ISOS

To ensure you do not receive a bill, you must get authorization from the TRICARE Overseas Contractor Medical Assistance Line

Call: 1-877-205-2990

Visit Clinic

GUAM NETWORK URGENT CARE

American Medical Center
1244 North Marine Corps Drive,
Suite 1010, Tamuning

671-647-8257

IHP Medical Group
655 Harmon Loop Rd,
Suite 108, Dededo

671-633-4447 ext 404

More Info

FOR MORE INFORMATION

36 MDG TRICARE Office

671-366-6547

TRICARE Overseas Contractor

1-877-678-1208

www.tricare.mil/CoveredServices/IsItCovered/UrgentCare

Current As Of June 2020



Important Contact Information

- **ISLAND-WIDE EMERGENCY SERVICES: 911**
- **36 MDG Public Health:**
 - **671-366-4147**
- **36 MDG Tricare (Registration):**
 - **Proceed to Tricare with Orders**
- **36 MDG Medical Control Center (Only “up” during exercise days):**
 - **671-366-6540**
- **36 MDG Reception POCs:**
 - **671-366-7125/5139 (Medical Readiness – SSgt Christopher Mosley)**
 - **671-366-4721 (Flight Med – TSgt Kendra Morales)**



Phone Numbers

- **36 MDG Appointment Line/Virtual Assessment:**
 - 671-366-WELL (9355)
- **36 MDG Public Health:**
 - 671-366-4147
 - On-Call: 671-929-5365
- **PHEO**
 - **Maj Lyndsey Vu**– 671-366-2043
 - lyndsey.vu.1@us.af.mil
- **Clinic Use**
 - *TSgt Brain Welling* – 671-366-9020
 - *Brian.M.Welling.mil@health.mil*



36th Wing | Andersen Air Force Base

Local Conditions & Risk Management

Wing Safety

671-366-SAFE (7233)



36TH WING | ANDERSEN AIR FORCE BASE



Vehicle Operation

Seatbelts are required!

Drinking & Driving is illegal!

- Have a plan: Wingman, DD, or AADD (366-RIDE)

No cell phones while driving – hands free only

Speed limits

- 35 mph max for Guam
- 35 mph unless otherwise posted on base
- 15 mph in school, housing and construction areas on base
- 10 mph in parking lots on base





Road Hazards On & Off Base

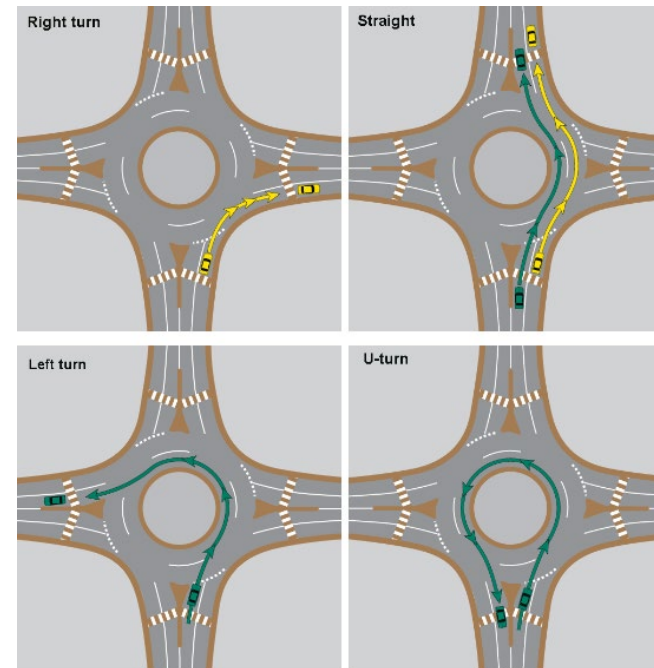
- Slippery when wet
- Drivers swerving/avoiding potholes
- Tourist drivers
- Jay walking/pedestrians
- Cyclist/limited bike lanes
- Narrow roads
- Construction areas
- Stray animals: dogs, cats, etc.





Traffic Circles or Roundabouts

- 3 on Andersen AFB
- Yield to traffic in the circle
- **ALWAYS** Turn Right!!!
- Use your turn signal to exit safely
- Do not stop in the roundabout





Pedestrian Safety

Use of Headphones

- Jogging trails, base track, and sidewalks
- **Prohibited** on roadways and parking lots

Reflective gear **required** during cardiovascular exercise:

- During hours of **darkness**
- Reduced visibility (e.g. fog, rain, etc.)
- Traffic Environment



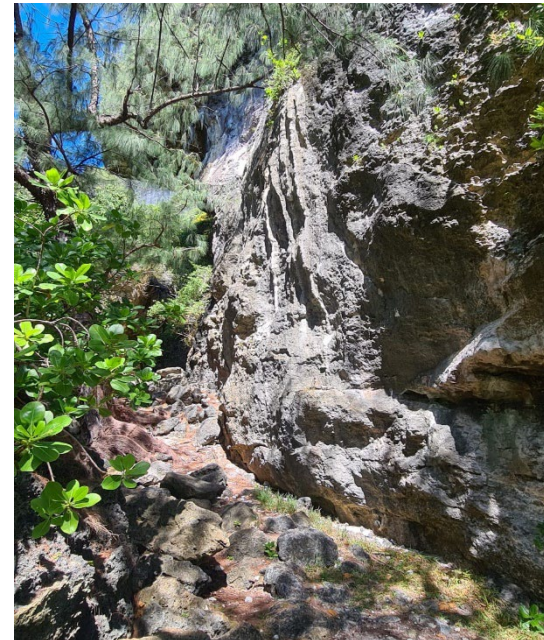


Rock Climbing



Hazardous Waste

**Prohibited on
Andersen
AFB**



Wildlife Preserve



High Risk Activities

- **All PACAF military personnel who participate in High-Risk Activities must inform their immediate supervisor or commander of their intent**
- **Completion of AF Form 4391, *High Risk Activities Worksheet*, is required.**
- **Checklist provided on the Wing Safety SharePoint**
 - **PACAF High Risk Activities Program Guide**
- **Supervision's role does not replace individual's responsibility.**
- **Use sound judgment and risk management to preserve life, limb, and the ability to perform your duties.**



High Risk Activities

- All-Terrain Vehicle (ATV) Use
- Auto Racing
- Boating
- Civil Light Aircraft Flying
- Combative Sports
- Dirt Biking
- Free Diving/Extended Breath-Holding (Cave Diving)
- Hiking
- Hunting
- Jet Skiing/Personal Watercraft
- Kayaking/Canoeing
- Motorcycle Racing
- Mountain Biking (Trail Racing)
- Mountain Climbing/Rappelling
- Parasailing
- Rock Climbing
- Scuba Diving
- Sky Diving
- Snorkeling
- Water activities outside the reef



Andersen AFB Beaches



- **Red** – Do not enter water
- **Blue/Purple** – Do not enter water
- **Green/Yellow** – Swim with caution
- Call 211 for local alerts & current conditions



Andersen AFB Beaches





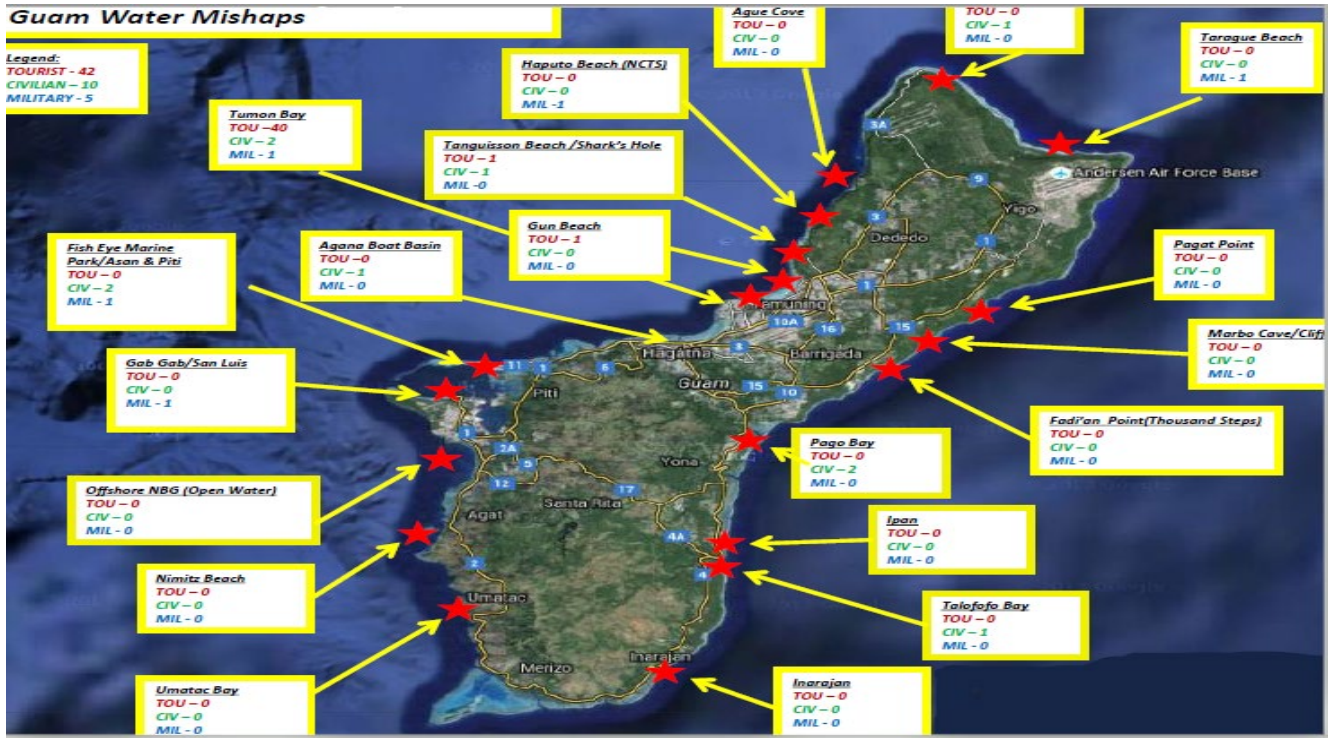
Warning: Reef Walking Prohibited



- Rip currents can pull you over the reef!



Guam Water Mishaps





Water Restrictions

- Military personnel are **prohibited** from the following activities:
 - No cliff diving anywhere in the islands
 - No reef walking
 - No swimming under “red flag” conditions (beach specific)
 - No Swimming or fishing in the vicinity of the reef/breakwater
 - SCUBA okay if certified.
 - No Cave Diving/Underwater Exploration (overhead environments)
 - SCUBA okay if certified
- Additional Items
 - Minimum 2 swimmers required for all ocean related activities
 - Have a plan and intervene before things go wrong

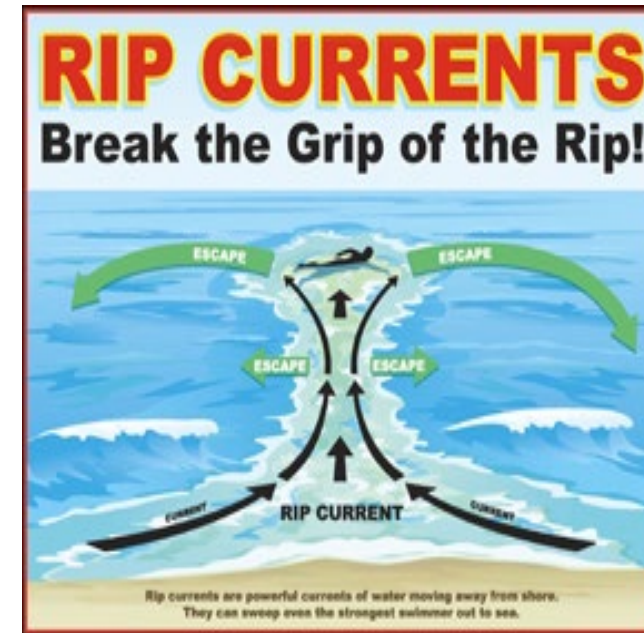


Rip Currents

Critical Days Of Summer

Caught in a
Riptide?
Remember...

- Don't panic and remain calm
- Don't swim straight back to shore
- Don't try to swim against the current
- Remove yourself from the current by swimming perpendicular to the current (parallel to the coast)
- Once you see a break in waves, you may be able to swim/climb over the reef & swim to shore
- If the water is too deep or the current is too strong for you to hold yourself in place, let the current take you and it will eventually slow down as you float further from the coast, then swim parallel to the coast for a few feet and then swim back to shore.





Mishap Reporting

- **Mishap reporting**
 - **Notify your supervisor immediately or ask for help**
 - **Contact Command Post @ 366-2981**
 - **Fill out AF Form 978**
 - **Route to CC via Unit Safety Representative (USR)**
 - **USR submits AF Form 978 to Wing Safety**

Call 9-1-1 for emergencies – inform dispatch that you are on AAFB.

- **Report all hazards to 36 WG Safety at 366-SAFE**



36th Wing Andersen AFB, GU



"KNOCK-IT-OFF"

If it's **Dumb, Dangerous** or **Different**
Anyone Can Call "Knock-It-Off"

DON'T RISK IT!

MISHAP PREVENTION STEPS

1. Call "KNOCK-IT-OFF"
(Stop the activity)
2. State concerns
3. Mitigate the hazard
(at appropriate level)
4. Use 5 Step RM Process
5. Communicate Lessons Learned

5-STEP RISK MANAGEMENT (RM) PROCESS



Always incorporate risk management On or Off Duty!



36th Wing | Andersen Air Force Base

SEXUAL ASSULT PREVENTION & RESPONSE PROGRAM (SAPR)



36TH WING | ANDERSEN AIR FORCE BASE



Disclaimer

This brief gives an overview of the Sexual Assault Prevention and Response program, specific to our base. If at any time the content here makes you feel uncomfortable, please feel free to step outside. If you need assistance, a SAPR personnel is available.



36TH SAPR TEAM

MISSION: Educate, advocate, and collaborate to respond to and stop sexual assault and its harmful effects on the Air Force



Mr. Mario Straun
36 WG/CVD
SARC
Office: 366-7714



Ms. Tiffany Paulino
36 WG/CVD SAPR
VA
Office: 366-7716



Mr. Dion Lynch
36 WG/CVD SAPR
VA Office: 366-7716



Mr. Adam Walck
36 WG/CVD SAPR
VA Office: 366-7716

24/7 Hotline: 366-7272



SAPR Office Location 1713A Polynesian Dr





Key Definitions

- **Consent:** freely given agreement
- **Sexual Harassment:** unwelcome sexual requests, sexual advances, deliberate/repeated offensive comments/gestures of a sexual nature
- **Sexual assault:** intentional and unwanted sexual touching (or attempts to) in erogenous areas without consent.
- **Retaliation:** wrongfully takes or withholds (or threats to) adverse or favorable personnel actions



WHO WE SERVE

- **Sexual Assault services:**
 - Active-Duty military and dependents 18+
 - AF Reserve and ANG members in Title 10 Status
 - ***NEW Policy*** DAF Civilians (appropriated & non-appropriated) & Dependents 18+ (Both Restricted & Unrestricted Available)
- **Sexual Harassment services:**
 - Active-Duty Airmen, Guardians, and Reserve members 18+
 - Air National Guard (ANG) members in Title 10 Status
 - Members can still go directly to EO if they do not want ADVOCACY services

Regardless of the eligibility to be able to make an unrestricted or restricted report, everyone (civilian or military), has the ability to report a sexual assault or other criminal activity to AFOSI



Mandatory Reporters

- *Commanders (Any)*
- First Sergeants
- Chain of Command
 - Flight Chief
 - Superintendent
 - Direct Supervisors
- DoD Law Enforcement
- EO Office



Sexual Assault

What if it happens to you?

- Get to a safe location immediately
- Seek medical attention ASAP (**Navy Hospital**)
 - Don't eat, drink, use the restroom, change clothes, etc., prior to medical exam
- Contact the SARC
 - **Call the 24-hour sexual assault help line: 366-SARC (7272)**

What if it happens to a friend?

- Take care of any immediate needs (medical, safety, emotional)
- Listen. Be calm, control emotions, and non-judgmental
 - Each survivor copes in a different way
 - Immediate reactions may include: crying, laughing, hostility, confusion, withdrawal, or outward calm
 - Common responses are to fight, flight, or freeze
 - There is no "right way" to respond to an attack
- Let the victim make their own decisions, but help them to make an **INFORMED** decisions
- Encourage him/her to seek assistance



REPORTING OPTIONS

■ Restricted

Enables AD military victims and their dependents over age 18 to report sexual assault confidentially to a *Sexual Assault Response Coordinator (SARC)*, healthcare provider, or victim advocate **without initiating an investigation**

- The SARC and SAPR VAs are not mandatory reporters; even if there is collateral misconduct.

■ Unrestricted

The victim can make a report through their chain of command, law enforcement (SFS, AFOSI or sister-service equivalent), SARC, victim advocate, or healthcare provider

- An **investigation will take place**

■ Independent

Information about a sexual assault is disclosed by a **third party** and an investigation may be launched



EXPANDED ELIGIBILITY for RESTRICTED REPORTING

- Victims can file a Restricted Report even if:
 - They disclose the sexual assault incident to their chain of command
 - OSI has a 3rd party investigation
 - OSI investigation is closed (Victim can retain benefits for SAPR advocacy services i.e. mental health, SVC, etc.)
- However, non-Law Enforcement (LE) victim(s) are not eligible to file a Restricted Report if they speak to law enforcement and/or OSI.
- ***NEW Policy*** LE victims or adult family members 18+ can disclose sexual assault to another LE member in a personal conversation and still file a RESTRICTED SA Report.
 - Recipient can not be in the victim's chain of command and must ask the victim if he/she wants the info to remain private



Not sure what to do? Call 366-SARC(7272),
obtain more info & choose your resources!

Restricted vs. Unrestricted

DD FORM 2910



Report to: SARC, VA,
Medical



Report to: Chain of Command, Security
Forces, OSI, SARC, VA, Medical



Resources

- On-Base:
 - SARC & Victim Advocates
 - Chaplain
 - EO
 - Mental Health, MFLC, & FAP (Domestic/Intimate Partner & Minors)
 - SJA/VC*
 - AFOSI
- Online
 - DoD Safe Helpline (iPhone & Android)
 - Military OneSource
- Hospital Emergency Room
 - Naval Hospital (**only** Military Medical facility that conducts SAFE Kits)
- Local Resource
 - Healing Hearts Rape Crisis Center
 - Victim Advocates Reaching Out (VARO)
 - Domestic Assault Response Team (DART)
 - Guam Coalition Against Sexual Assault & Family Violence



Chaplain Services Available 24/7

- 100% Confidential Counseling Provided
- DSN: 366-6139
- **Chapel 2** - Bldg. 1623, beside the Child Development Center.
 - **Catholic Support:** Daily Mass at 1130, Sunday Mass at 0800
 - **Protestant Support:** Contemporary Service Sunday at 0945, Gospel Service Sunday at 1115
- **Chapel Activity Center (CAC)** - Bldg. 1624, behind Chapel 2.



Hafa Adai!

**USO GUAM IS PROUD TO WELCOME & SERVE OUR MILITARY SERVICE MEMBERS,
FAMILIES, RETIREES, AND ALLIED FORCES**

- **FAST WIFI**
- **SNACKS & BEVERAGES**
- **LOCAL/LONG DISTANCE/DSN CALLS**
- **XBOX/PLAYSTATION/GAMING**
- **TVS W/ PREMIUM CHANNELS**
- **COMPUTERS & PRINTERS**
- **COMFY SEATING**
- **MEETING SPACE**
- **THEATER ROOM**
- **"A HOME AWAY FROM HOME"**



USO TUMON BAY



FB @USOTumonBay
671-647-4876

USO ANDERSEN



FB @USOAndersen
671-647-4USO

USO NBG



FB @USONBG
671-563-4USO





36th Wing | Andersen Air Force Base

36th Security Forces Squadron



36TH WING | ANDERSEN AIR FORCE BASE



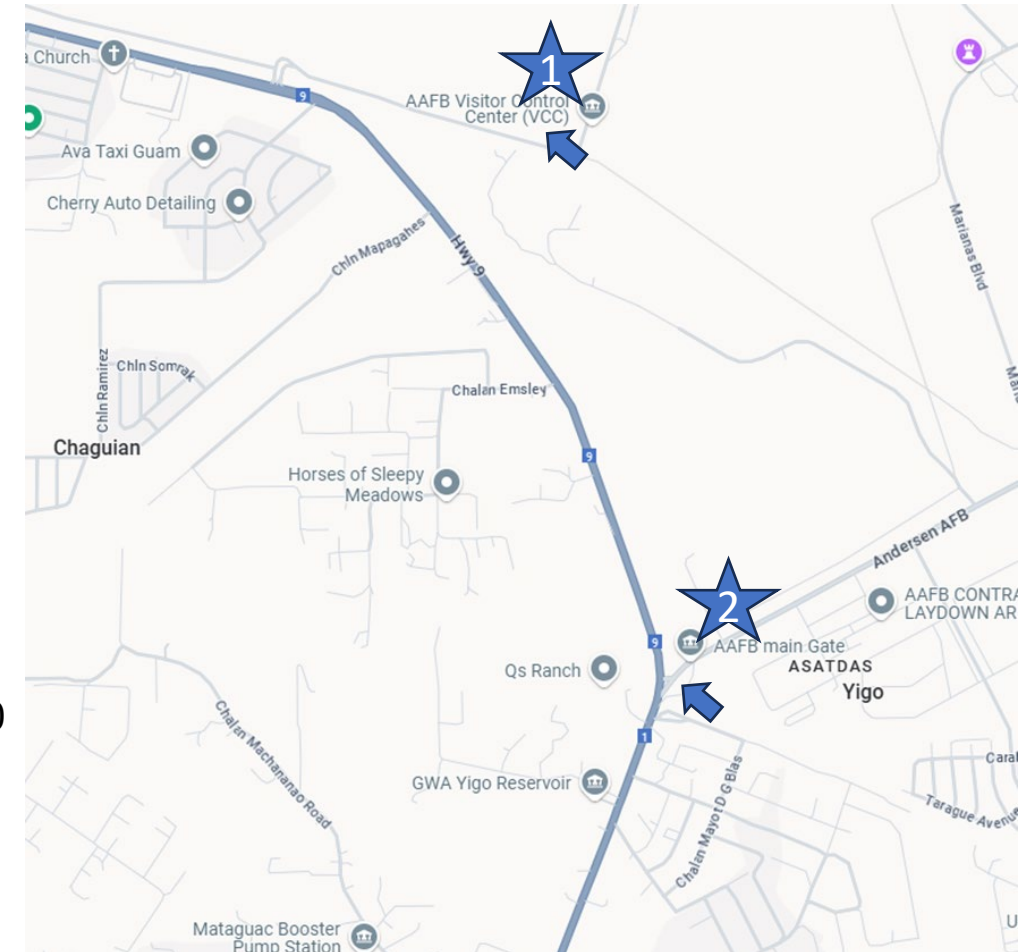
General Information

❑ GATE INFORMATION/HOURS:

- ❖ North Gate – Mon-Sun 0600-1800
- ❖ Arc Light Gate (Main Gate) – 24/7
- ❖ Santa Rosa Gate – Mon-Fri 0600-0900 & 1300-1730; Closed on Weekends/Holidays
- ❖ Northwest Field Gate – 24/7
- ❖ Search/Commercial Vehicle Inspection Area (CVIA) – Mon-Fri 0600-1800; Closed on Weekends/Holidays
 - ❖ **NOTE: Please expect traffic delays & plan accordingly. For any buses or large passenger vehicles, please use North Gate**

❑ VISITOR CONTROL CENTER (VCC) AND PASS & ID HOURS:

- ❖ VCC (North Gate) – Mon-Fri 0600-1400; Sat 0800-1100 and 1200-1600; Closed on Sun/Holidays
- ❖ Pass & ID (Main Gate) – 0800-1600; Closed on Weekends/Holidays





Other Information

❑ GOVERNMENT FOREIGN VISITOR REQUESTS (FVRs):

- ❖ Foreign Military Partners with GOV FVRs must present their Passports when entering the installation along with provided passes

❑ FLIGHTLINE ACCESS/PHOTOGRAPHY:

- ❖ Only enter areas you are authorized access to via Entry Authority List (EAL)
- ❖ Only use authorized flightline pedestrian/vehicle access points
 - ❖ **NOTE: If you have any additions to an existing EAL or need an EAL for flightline access, please contact 36 OSS personnel at 366-1008**
- ❖ Photography is authorized in Restricted Areas when accompanied by an EAL authorizing photography approval letter signed by the Group Commander of that Restricted Area.
- ❖ The 36 OG/CC will be the approval authority for any flightline photography requests.
 - ❖ **NOTE: If you need authorization, please contact 36 OG/CSS personnel at 366-3664**
- ❖ Once your request is approved, ensure you have the authorization on-hand. Prior to taking photographs, ensure you notify Base Defense Operation Center (BDOC)

❑ KEY NUMBERS:

- ❖ BDOC: 671-366-2910
- ❖ Pass & ID: 671-366-5650
- ❖ Visitor Control Center: 671-366-5477



Helpful Contact Information

Public Health: 671-366-4147

Medical: 671-366-9355

Command Post: 671-366-2981

Lodging: 671-362-5501 AGIS.lodging@nexweb.org

Transport Ops: 671-366-2239 / 36lrs.ctrdispatch@us.af.mil

Andersen PAX Terminal: 671-366-3135